

GlassBuddy®



Table of Contents

01	Contents of the Box	23
02	Features of the Glass <i>Buddy</i>	23
03	The Keypad	23
04	The Display	24
05	First Steps – Basic Information about Working with the Glass <i>Buddy</i>	24
06	Analysing Glass with the Glass <i>Buddy</i>	27
07	Reading the Measurement Results	27
08	Error and Warning Messages	28
09	Charging the Battery	29
10	Care and Maintenance	29
11	Installation and Operation of the Glass <i>Buddy</i> Software	30
12	Glass Types and Measuring Ranges	35
13	Firmware Update	36
14	Technical Data	37
15	Technical Support	37
16	Tips and Tricks	37

Thank You

for purchasing the Glass**Buddy**, a top quality measuring device for analysing flat glass. Regardless of whether you analyse single-pane, laminated or insulated glass units, fitted or not, you deal with monolithic glass, or 1-gap or 2-gap insulating glass – with the press of a button the laser technology in the device will provide you with information about glass thickness, the composition of the glazed units, coatings, interlayers and their position, all with only one measurement and an accuracy of ± 0.1 mm. Please read the operating instructions carefully to familiarise yourself with the operating procedures and allow you to get the most out of your new Glass**Buddy**.

Intended Use

EN

The Glass**Buddy** is an optical measuring device for determining the thickness of monolithic glass compounds, 1-gap and 2-gap insulating glass, also when already installed. Additionally, up to three highly reflective coatings can be detected. Especially in case of coatings which do not interact sufficiently with the used laser wavelength or in case of glazed units which strongly deviate from the standards, erroneous results may occur in individual cases. For this reason, the measured results must always be checked with the required expertise. The Glass**Buddy** Plus model moreover also detects most of the standardly available fire protection glass types with interlayers consisting of fire protection gel as monolithic unit or as 1-gap insulating glass. The maximum glass thickness which can be measured, depending on the air gaps between glass panes, amounts to 50 mm for Glass**Buddy** Basic and 100 mm for Glass**Buddy** Plus (see also chapter 12). The Glass**Buddy** is not suitable for detecting and measuring plastic panes (acrylic glass, polycarbonate, etc.), neither as glazed unit nor as individual pane. The Glass**Buddy** is a high-precision device which can determine the thickness and the composition of glazed units by means of an optical evaluation of laser beam reflections and light refraction. This procedure requires that the Glass**Buddy** is previously set to detecting certain specifications. Additionally, also coatings and their position, as detected with the laser used, can be displayed. We strive to regularly update the software with new compound types in order to guarantee a reliable measuring result. The Glass**Buddy** is designed for interior use.

Safety Instructions

This manual must be printed and kept in the vicinity of the device for the entire duration of its service life. The manual forms part of the device and must be handed over to every subsequent owner or user. The device and its accessories are exclusively intended for commercial use and must be kept out of the reach of children (especially toddlers). The operator must be conversant with the relevant procedures to be observed according to the prevalent accident prevention regulations. Every person entrusted with operating the device must have read and understood this instruction manual and especially the safety instructions. All safety instructions contained in this manual and the safety instructions on the device must be observed. The device must only be operated in an impeccable condition. Modifications of the construction of the device are inadmissible. Opening the device terminates all statutory warranty entitlements. Only Bohle AG is entitled to perform repair works on the device. Please contact your dealer. For determining the glass thickness, the Glass**Buddy** uses a class 2M laser source (<1 mW). Please bear in mind the prevalent accident prevention regulations. Never look directly or with optical instruments into the laser beam. Make sure when using the device that no person(s) in the immediate surroundings is (are) harmed by the laser beam or its reflections.

The device must always be stored in the supplied carrying case.

The rigidly installed accumulator must only be charged with the supplied USB cable, A / Micro B. Charge current: 5V, 500mA. Disconnect the cable as soon as the battery is completely charged.



Disposal

Waste electrical equipment must not be disposed of together with the standard, unsorted municipal waste for reasons of environmental protection and in order to enable a high recycling rate of electronic waste. Please arrange the professional disposal of the Glass**Buddy** and its accessories at the end of their service lives. You can send the parts back to Bohle AG for proper disposal. Please contact your dealer.
WEEE Reg. No. DE33122269

EC Declaration of Conformity

In accordance with the Electromagnetic Compatibility Directive 2004 / 108 / EC

Bohle AG
Dieselstr. 10
D-42781 Haan

We hereby declare that the delivered model of the product

Name	Glass Buddy Basic / Glass Buddy Plus
Type	BO 5164760 / BO 5164755
Year of manufacture	starting from 05 / 2013

complies with the relevant provisions of the Electromagnetic Compatibility Directive 2004/108/EC.

Applicable harmonised standards:

EN 61326-1:2006

“Electrical equipment for measurement, control, and laboratory use – Electromagnetic Compatibility – Part 1: General requirements”

EN 55022:2010 Class B

Information technology equipment – Radio disturbance characteristics – Limits and methods of measurement

Authorised Representative for the Compilation of Technical Documentation: Edgar Höhn

Haan, 26 April, 2013

01 Contents of the Box

- 1 x Glass*Buddy*
- 1 x Carrying case
- 1 x Brief operating instructions
- 1 x USB stick with operating instructions and PC software
- 1 x USB cable 2.0, A / Micro B



02 Features of the GlassBuddy Basic / GlassBuddy Plus

- Destruction-free analysis of glass, even when installed
- Measuring monolithic glass with a thickness between 2.6 mm and 19 mm
- Analysis of laminated glass, multi-laminated glass, fire protection glass (Glass*Buddy* Plus only), 1-gap and 2-gap insulating glazed units
- Measuring glass compounds of 50 mm (Glass*Buddy* Basic) or 100 mm (Glass*Buddy* Plus), see also chapter 12
- Recognition of PVB films (up to a max. of 8 films per compound), indication of their thickness and position
- Recognition of up to 3 coatings and determination of the coating position
- Accuracy: 0.1 mm, tolerance: 1% on measuring range
- Storage of up to 250 measuring results
- USB interface
- Simple and self-explanatory menu operation, graphic display
- High quality Li-ion battery for up to 8 hours of continuous operation

03 The Keypad

Despite the numerous functions of the Glass*Buddy*, only a few keys are needed. The user interface is intuitive and can be learned quickly and easily. This chapter explains the functions of the individual keys.

Press



- to switch the Glass*Buddy* on
- to start measuring



- to save the results after the measurement
- to confirm input



- to delete the current result
- to quit the menu
- to interrupt the deletion of saved data
- to delete error messages



- to go to the menu



- to scroll through the measuring results
- to scroll through the menu
- to adjust date and time
- to switch on the light

04 The Display

Explanation of the symbols used

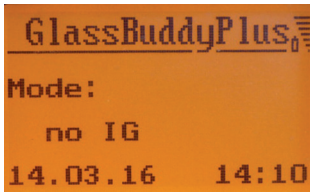
4 or 4.2	Glass thickness, film thickness or air gaps between panes in mm or inch or as inch fraction
« or »	Coating position, the direction of the arrow indicates the position
!	Signal indicating that not all properties could be detected unequivocally.
G1, G2, ...	Glass pane with position
G 1.1, G 1.2	Glass pane with position in laminated compound
SZR1, SZR2	Air gap and its position
Film 0.38	Thickness of the film used within the compound
Gel 1.4	Thickness of the fire protection gel used within the compound (GlassBuddyPlus only)
Layer 1.6	Thickness of the interlayer used within the compound

05 First Steps

Basic Information about Working with the GlassBuddy

Press and hold  for approximately 2 seconds to switch the GlassBuddy on. Choose the glass type you wish to analyse on the four-line illuminated display (see also subitem “GLASS TYPE”).

After choosing, the GlassBuddy will inform you about today's date, the time and the selected glass type.



For energy-saving reasons, the display lighting will switch off after approximately 60 seconds; however, it can be switched on again by pressing  or . The GlassBuddy will switch off automatically after about 10 minutes if no keys have been pressed.

Explanation of the Menu Items

The menu can be accessed via ,  or  allow you to select between the various menu items: The respectively active menu item is located in the centre and bordered by arrows to the right and left sides. For selecting a menu item, press the  button.

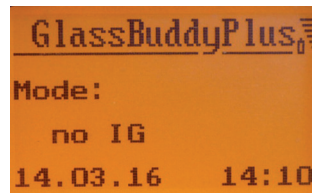
Off

 This button will switch the GlassBuddy off.

Glass Type

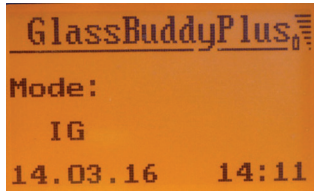
Here you can select the type of glass you wish to analyse by pressing the   keys. Confirm your selection with .

- no No insulating glass (menu display: no IG)
 - for the analysis of 2.6 mm to 19 mm monolithic glass
 - for the analysis of monolithic laminated and laminated safety glass (lam and lam-safety)
 - for the analysis of monolithic multi-laminated glass (multi-lam), with the exception of fire protection glass



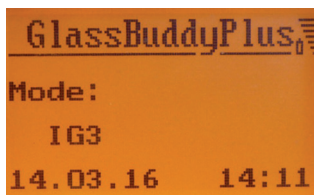
Note: If you measure other glass types with this setting, this can lead to erroneous measuring results.

- n Insulating glass (menu display: IG)
 - for the analysis of 1-gap insulating glass made of 2 x monolithic glass
 - for the analysis of 1-gap insulating glass with laminated glass
 - for the analysis of 1-gap insulating glass with laminated safety glass
 - for the analysis of 1-gap insulating glass with multi-laminated glass, with the exception of fire protection glass



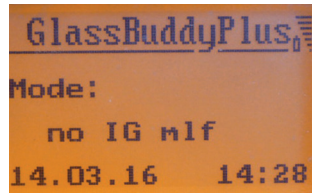
Note: If you measure other glass types with this setting, this can lead to erroneous measuring results.

- n IG3 glass (menu display IG3)
 - for the analysis of 2-gap insulating glass made of 3 x monolithic glass
 - for the analysis of 2-gap insulating glass with laminated glass
 - for the analysis of 2-gap insulating glass with laminated safety glass



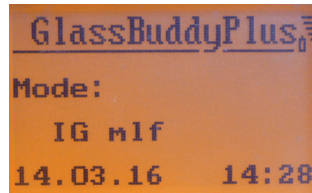
Note: If you measure other glass types with this setting, this can lead to erroneous measuring results.

- n Not IG fire protection glass (GlassBuddy Plus only) (Menu display: not IG mlf)
 - for the analysis of monolithic multi-laminated glass (multi-lam) as fire protection glass



Note: If you measure other glass types with this setting, this can lead to erroneous measuring results.

- n IG with fire protection glass (GlassBuddy Plus only) (Menu display: IG mlf)
 - for the analysis of 1-gap insulating glass with multi-laminated glass as fire protection glass



Note: If you measure other glass types with this setting, this can lead to erroneous measuring results.

The selected glass type setting is displayed in the menu.

Note: The GlassBuddy will automatically return to the default settings once the device is switched off. When switching it on again, you must select the glass type again.

Average

In order to carry out an average measurement, you must first select the correct glass type. You can activate the average measurement in the menu under the menu item "Average". The Ø sign next to the glass type indicates that the average measurement is activated. Up to 19 individual measurements can be used in order to generate an average measuring result. The individual measurements are carried out one by one by repeatedly pressing  and sorted alphabetically. After completing 2 to 19 individual measurements, the arithmetic mean is calculated by pressing . For a better overview, the

average measurements displayed in the “Display data” mode are marked with a space after the first two numbers. The individual measurements are named consecutively beginning with “a”.

Example:

03a310113_1415
03b310113_1416
03c310113_1417
03_310113_14:18

The first two numbers stand for the number of the measurement. The third item indicates the sequence of individual measurements. The following numbers are reserved for date and time. If the third item has an underscore _, this indicates the calculated average value.

As all individual and average measurements can be saved if desired, unrealistic measured values can still be detected ahead of time.

Settings

You can adjust the following settings here:

Language

Here you can reach the submenu by pressing  after making a selection. You can change the settings using the  or  keys. Confirm your changes with .

***Note:** In order to prevent an inadvertent, permanent change of the language, the GlassBuddy changes back to the previously chosen language when switching the device on again. In order to permanently change the language, connect the GlassBuddy to the PC and then adjust the language as described above.*

Units

Here you can reach the submenu by pressing  after making a selection. You can change the settings using the  or  keys. Confirm your changes with .

***Note:** In order to prevent an inadvertent, permanent change of the units, the GlassBuddy changes back to the previously chosen unit when switching the device on again. In order to permanently change the unit, connect the GlassBuddy to the PC and then adjust the unit as described above.*

Version

Displays the serial number of the device and the device firmware version.

Date

Here you can reach the submenu by pressing  after making a selection. You can change the settings using the  or  keys. Confirm your changes with .

Time

Here you can reach the submenu by pressing  after making a selection. You can change the settings using the  or  keys. Confirm your changes with .

Font Size

Here you can reach the submenu by pressing  after making a selection. Here you can change the settings using the  or  keys. Confirm your changes with .

***Note:** In the symbol language, the font size cannot be changed to a smaller size.*

Information About the Device

Display of the device information which can be saved in the device as customised entries such as company name and address. This information can be entered with the aid of the PC software (see chapter 11).

Delete Data

Here you will be asked if you really want to delete all measuring results after pressing . It is not possible to delete only individual measurements. By pressing  again, all saved measuring results will be deleted. Press  to return to the menu without deleting the data.

Show Data

Here you can display a list of your previously saved measurements by pressing . By pressing the  or  keys you can select the measurement result of your choice and display it by pressing .

06 Analysing Glass with the GlassBuddy

The glass must always be clean and dry. Even a fingerprint can cause unwanted refraction and consequently incorrect measurement results. Glass that is laid flat should always be placed on a dark, non-reflecting base (e.g. a black felt cloth) for analysis, as incorrect results can occur on reflective bases. Already installed insulated glass panes should be preferably analysed in the marginal areas.

Switch on the GlassBuddy, select the glass type (see point 5) and place it on top of the glass surface in a way that all plastic feet touch the glass and keep the device from slipping. Press . The light turns off and on the display of the GlassBuddy appears the following message:

Measuring –
please wait ...

***Note:** The GlassBuddy should not be moved during the measuring procedure as this could lead to inaccurate measuring results. After 1-2 seconds, the light will turn on again and you can remove the GlassBuddy from the glass.*

The measurement result is shown on the display.

Use  or  to scroll through the measuring results. After the rounded individual measurements, the single values (accurate to +/-0.1 mm) are displayed. Afterwards the structure of the glass pane is shown graphically. The graphical display shows the structure from left to right as analysed by the GlassBuddy. The measuring results are shown in a scrolling display.

The measuring result can be rejected with .

When pressing , you can choose between the following options:

Save

The current measuring result can be saved in the GlassBuddy by pressing . The result is saved under the number shown in the top left of the GlassBuddy display together with the result.

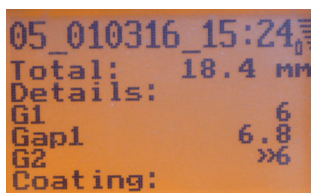
Hint: If in individual cases the message “Measurement not possible” appears on the display after measuring, even this result can be saved, also see chapter 8.

Reject

You can delete the current measuring result by pressing . You can always directly delete the result by pressing .

07 Reading the Measurement Results

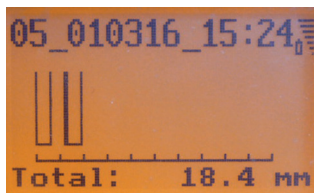
After the measuring procedure described above, the GlassBuddy shows the result on the illuminated display. You can page up and down the measuring results row by row with the  or  keys.



In the first row, the GlassBuddy shows the position under which the measuring result is saved (here position 05; there are a total of 99 memory slots available). After this you can see the date and the time of the measurement.

In the second line, the GlassBuddy displays the measured total thickness of the measured object.

The details of the pane composition, rounded to trading thicknesses, are displayed starting from the third line. Afterwards the measuring results of the individual layers are displayed, followed by the graphical presentation of the configuration of panes. The measuring results are shown in a scrolling display.



08 Error and Warning Messages

Please make sure that the Glass*Buddy* is able to measure correctly. The Glass*Buddy* uses the reflection of a laser beam for measuring and calculating the result. Everything which has an influence on the individual interlayers, also has an influence on the calculated result.

The Glass*Buddy* uses a number of messages to notify you of errors or warn you about the battery status. All information is shown in plain text and can be deleted by pressing .

- n **“Measurement not possible”**
 - This message appears if the object you are measuring does not generate any reflections which the Glass*Buddy* can convert into a reading.
 - This message also appears if the total thickness of a glass pane is less than 2.6 mm.
 - The message “Measurement not possible” does not mean that the measurement has not taken place. The Glass*Buddy* was just not able to calculate a reasonable result. Therefore, a measurement was carried out. This measurement can also be saved. By sending the file in .gdm format to glassbuddy@bohle.de, you can assist us with troubleshooting and further developing the device. Analysing the data records is not possible with the supplied PC programme and can only be done by Bohle.
 - This message appears if the Glass*Buddy* receives an odd number of reflections from the measuring procedure.

Reason: e. g. a tinted pane, where only the surface gives off a reflection and the laser cannot penetrate to the underneath of the pane

Reason: A very light coloured base on which the glass is lying can give off an additional reflection.

Solution: Place the glass for analysis on a dark non-reflecting base.

- n **Details not available**
 - This message appears if the Glass*Buddy* is able to measure the total thickness but cannot determine any further details about the configuration of panes.

- n **“No IG”**
 - This message can appear for the setting “no IG”, if you try to analyse a glass structure other than no IG.

Solution: Please check the settings and change them if necessary.

- n **“No IG”**
 - This message can appear for the setting IG, if you try to analyse a glass structure other than IG.

Solution: Please check the settings and change them if necessary.

- n **“No IG3”**
 - This message can appear for the setting “ISO3”, if you try to analyse a glass structure other than 2-gap insulating glass.

Solution: Please check the settings and change them if necessary.

- n **“Battery empty”**
 - This message appears if the battery charging status is below 5%.

Solution: Please charge the battery. To be able to continue measuring, charging for 5 to 10 minutes will suffice.

- n **“Glass too highly reflective”**
 - This message can appear when analysing highly reflective glass.

Solution: Not every highly reflective or mirrored glass can be measured. The measurement might be successful from the rear side of the glass.

ⁿ **“Memory full”**

- This error message appears when all 250 memory slots are full. If you have saved the average measurements, they will occupy several storage locations!

Solution: Before saving more data, you should transfer the saved measurement results to your PC and then delete all data saved in the Glass**Buddy** (see section 5).

ⁿ **“Glass outside measuring range”**

- This error message appears if the complete structure of the pane exceeds the measuring range of 50 mm. (This message will only appear on the Glass**Buddy** Basic version).

Solution: Software upgrade to Glass**Buddy** Plus

ⁿ **“Error”**

- This error message appears if there is an internal error in the Glass**Buddy**.

Solution: If the message **Error** is repeated, the Glass**Buddy** should be returned to the manufacturer for inspection.

ⁿ **“No Data”**

- This message appears if there is no data in the memory that can be shown.

ⁿ **“Measurement in Basic mode not possible”**

- This error message appears if types of glass are being analysed which can only be measured with Glass**Buddy** Plus.

Solution: Software upgrade to Glass**Buddy** Plus

09 Charging the Battery

When the battery is fully charged, the device can work permanently for at least 8 hours. When charged, the battery usually lasts for one to two weeks under normal conditions of use. At a battery

status of approximately 10%, you will be shown the message “Charge battery”. Measurements can still be taken but the Glass**Buddy** should be charged as soon as possible to ensure problem-free operation.

For charging the battery, connect the Glass**Buddy** with the supplied USB cable to a suitable USB port. The USB port used must be able to provide 5V, 500mA.

When the battery is almost empty, it takes approximately 120 minutes to charge it to 100% again (if the Glass**Buddy** remains switched on during charging, the charging time is longer). The Glass**Buddy** will indicate when the charging process is over. The display will then show **PC connection - battery is charged**. Nevertheless the Glass**Buddy** has to be switched on for displaying this message.

The Glass**Buddy** contains a permanently installed top quality Li-ion rechargeable battery with a very long service life. If the performance of the battery diminishes over the years, Bohle can replace it.

10 Care and Maintenance

To avoid damage or malfunctions of your Glass**Buddy**, please strictly observe the following:

- ⁿ The Glass**Buddy** must always be stored in the supplied carrying case as this is the only way to effectively prevent damages.
- ⁿ To avoid damage, the Glass**Buddy** must only be operated and/or stored at temperatures between +5°C and +40°C.
- ⁿ The Glass**Buddy** must not be exposed to vibrations or impacts.
- ⁿ The Glass**Buddy** is neither dust- nor waterproof. Therefore keep it away from the relevant sources of contamination.
- ⁿ Only clean the display window and casing with a dry, clean and soft cloth. Under no circumstances must cleaning liquids, thinning or abrasive agents be used for cleaning.
- ⁿ The laser opening and the sensor slit may only be cleaned carefully (!) with a dry, clean and soft brush or with clean compressed air.

- Never remove the plastic feet from the device. If one foot or several feet become loose, the device must be sent to Bohle AG for installing new feet and calibrating the device accordingly. These repair works involve costs. Please contact your dealer.
- Repairs may only be performed by the manufacturer, please contact your dealer.

11 Installation and Operation of the GlassBuddy Software

Installation of the GlassBuddy software must be done with full administrative rights to the computer. The enclosed software, suitable for PC and laptop with an operating system starting from Windows 2000 or later, allows you to comfortably store your measuring results.

Installation

To install the software, connect the supplied USB to your computer and start the programme setup.exe in the Explorer.

The programme will then be installed onto your computer. After installation you will need to restart your computer.

Programme Start

To start the GlassBuddy programme, double-click the GlassBuddy programme icon on your desktop.

Programme Description

This programme allows you to transfer data from the memory of the GlassBuddy to your computer. To do this, the device needs to be connected to your PC via the supplied USB cable.

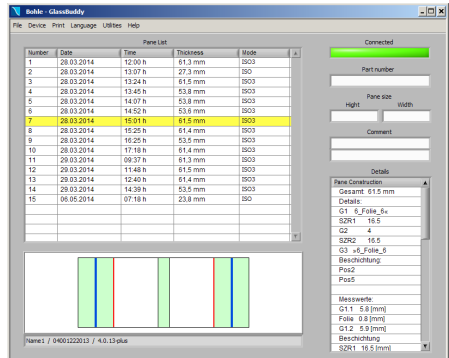
In addition, you can also call up any previously imported and saved data using the programme without a connection to the GlassBuddy.

Programme Screen

Once the programme has started, you will see the empty programme screen with the following areas:

Pane List

The measurements transferred from the GlassBuddy are listed here according to the sequential number. The date of the measurement, the time, the total thickness of the glass structure as well as the measuring mode are also shown.



The graphic shows you the pane composition of the selected glass in the corresponding list. The results for glass (green), film (blue), fire protection gel (yellow) and layer (purple) are highlighted in different colours.

The field below the graphic shows the following information about the device: name (if applicable), serial number and model number of the device firmware.

Connected

This field is dark green if the GlassBuddy is not connected to the programme and light green if the GlassBuddy is connected to the programme.

Component Number

Here you can assign a component number for the selected measurement.

Pane Size

Here you can indicate pane width and height for the selected measurement.

Comments

If you have selected a measurement from the pane list, you can add an individual comment to this measurement.

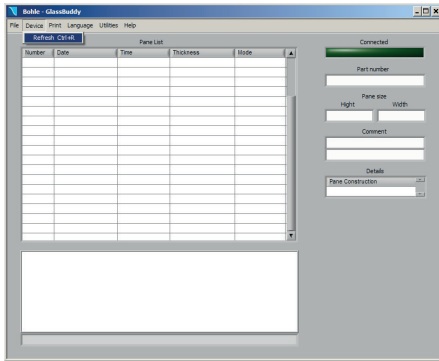
Details

If you have selected a measurement from the pane list, all the results will be shown in detail here.

Data Transfer from the GlassBuddy

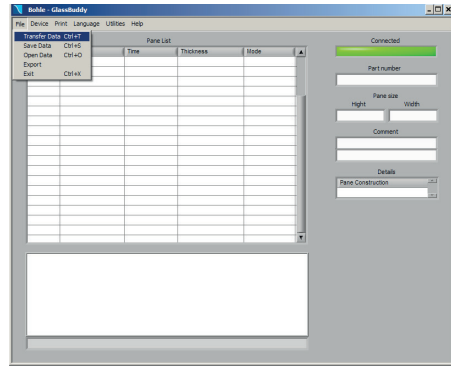
To transfer the data stored on your GlassBuddy to your computer, first connect the device to your computer using the supplied USB cable. Use the micro USB slot on the GlassBuddy and a free USB slot on your PC. Switch the GlassBuddy on. The display of the GlassBuddy will show "PC connection" and "Battery charging" or "Battery charged". The GlassBuddy is now connected to your PC.

Start the GlassBuddy PC application. In the programme screen you will see the field "Connected", which is shown in dark green. The programme is not yet connected to the GlassBuddy. To connect, please click on the menu item "Devices" and then select "Update" in the drop-down menu.

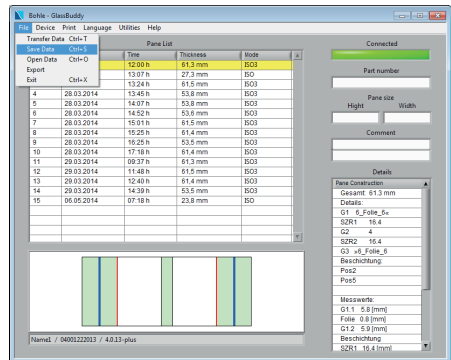


The programme is now connected to the GlassBuddy. Once the connection has been established, the field "Connected" in the programme screen will turn light green. If this field does not turn light green, click on "Devices – Update" again.

To transfer the data stored in the GlassBuddy, click on the menu item "File" and then on "Transfer Data" in the drop-down menu. After the data has been successfully transferred, the measurement results will appear in the pane list.

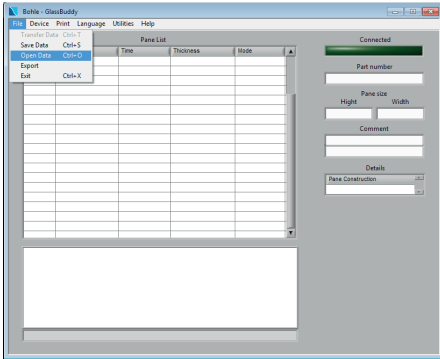


The transferred measurements can be stored on your PC. To do this, click on the menu item "File" and then on "Save Data" in the drop-down menu. You can then save the measurements under a file name of your choice. To finally save the file, please confirm, after entering the file name, by pressing Return or by clicking on "Save". Please use the menu item "Save Data" as standard saving method. A .gdm file is generated which can be called and displayed also by the PC application. Use the menu item "Export" for exporting the data in .csv format. The .csv file can subsequently be edited in a spreadsheet. We recommend saving the data in .gdm format for archiving them.



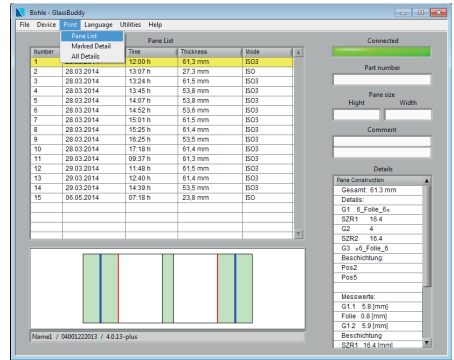
Calling Up Saved Data

The .gdm files saved on the PC can neither be called nor displayed, nor can a comment or the pane size be added and saved again. To do this, click on the menu item “File” and then on “Open Data” in the drop-down menu. Select a saved series of measurements and double-click on the file name or click on “Open”.



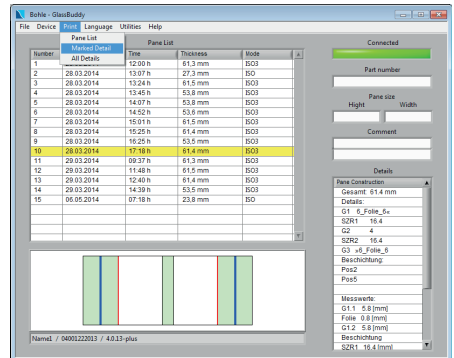
Pane List

Here, all listed measurements from the pane list will be printed as a list.



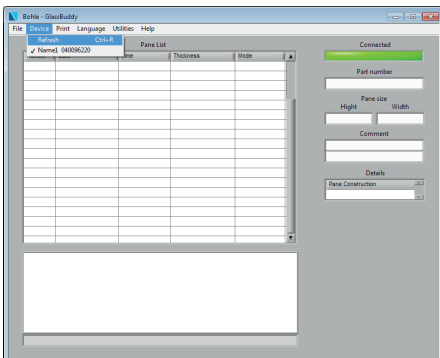
Marked Detail

If you have selected a measurement from the pane list, you can print the details relating to the measurement with any comments and any additional information you might want to add.



Devices

Under the menu item “Devices”, you find the sub-menu “Update”. If you are using several devices, this is a way of switching between the different GlassBuddys. Only one GlassBuddy can communicate with the programme at a time.

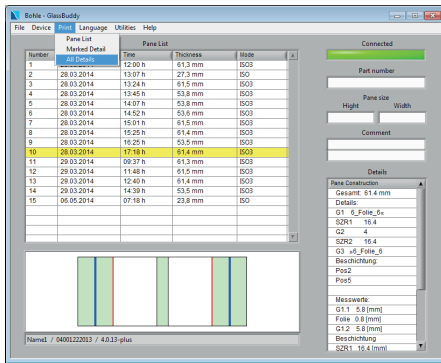


All Details

This option allows you to print all measurements stated in the pane list including the respective details. One page with details and comments and any other information you have added is printed per measurement.

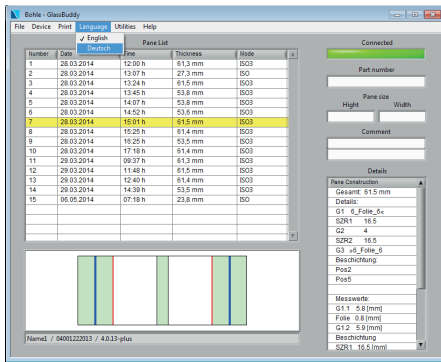
Print

You have a number of options for printing the measurement results. The results are printed on the standard printer which is set in the operating system.



Language

In the “Language” menu you can choose between English and German.

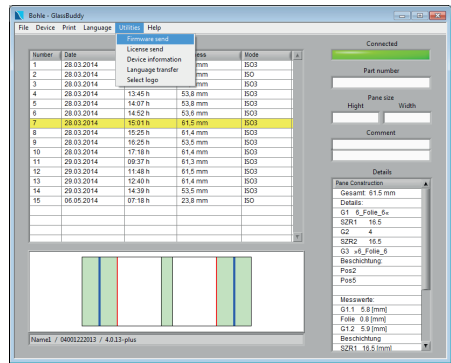


Auxiliary Options

Under the menu item “Auxiliary Options”, you can now find the following entries:

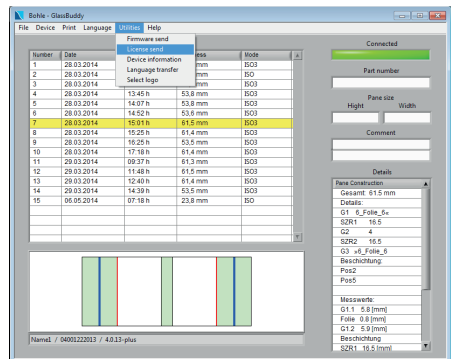
Send Firmware

In this way, the firmware of the connected GlassBuddys can be updated (see point 13).



Send Licence

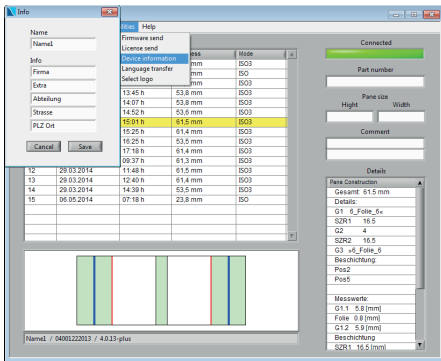
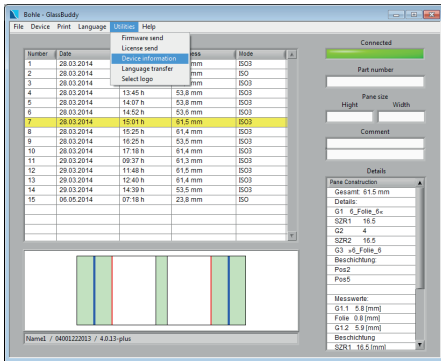
With this menu item, you can send a license file to your GlassBuddy in order to carry out an upgrade (involving costs) of Basic to Plus. Please contact us if you are interested.



Device Information

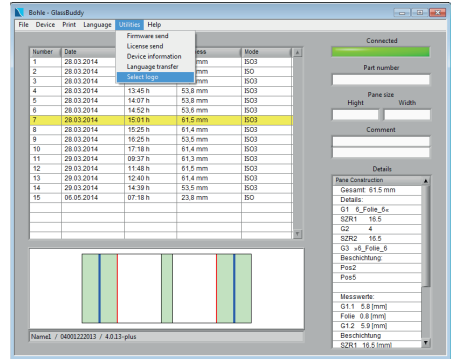
Here the user can customise the GlassBuddy settings.

You can enter the desired information into the drop-down menu. This information is then permanently saved to the GlassBuddy and can only be changed together with the corresponding PC programme.



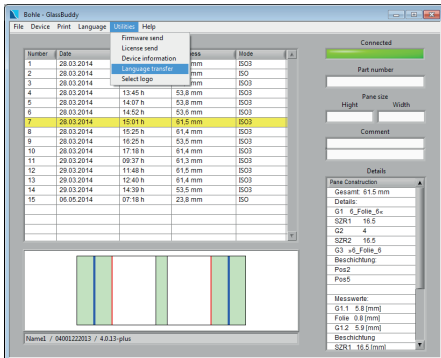
Select Logo

You can replace the standard “Bohle” logo with your own logo. For this purpose, the new logo must be available as .bmp file with a maximum width of 300 pixels and a maximum height of 90 pixels and saved in a folder on your hard disk.



Transfer Languages

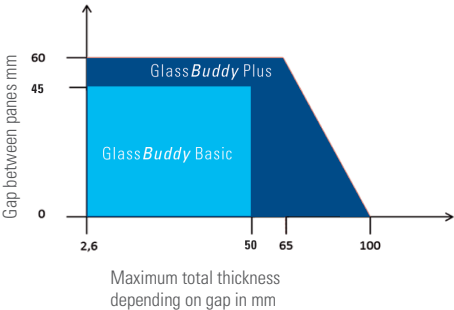
With this menu item, the graphical languages (Russian, Korean, Chinese) are transferred from the PC or laptop to the GlassBuddy. The corresponding language file must previously be requested from Bohle and saved to your computer or laptop. The graphical languages are not included in delivery. Please contact glassbuddy@bohle.de if you are interested.



12 Glass Types and Measuring Ranges

Specification	Glass <i>Buddy</i> Basic	Glass <i>Buddy</i> Plus
Monolithic glass	yes	yes
Monolithic laminated glass (lam)	yes	yes
Monolithic laminated safety glass (lam-safety)	yes	yes
Monolithic multi-laminated glass for fire protection	no	yes
1-gap insulating glass made of 2 x monolithic glass	yes	yes
1-gap insulating glass with laminated glass	yes	yes
1-gap insulating glass with laminated safety glass	yes	yes
1-gap insulating glass with multi-laminated glass as fire protection glass	no	yes
2-gap insulating glass made of 3 x monolithic glass	yes	yes
2-gap insulating glass with laminated glass	yes	yes
2-gap insulating glass with laminated safety glass	yes	yes
Detection of interlayers	yes	yes
Identification of position and thickness of the interlayer	yes	yes
Graphic display of measured results	yes	yes
PC software with graphic display	yes	yes
Software update online	yes	yes
Multiple languages	yes	yes
Art. no.	BO 5164760	BO 5164755

Measuring range depending on gap between panes



The following glass types or structures cannot be measured or only to a limited extent:

- Strongly dispersing glass like e.g. satin-finished or sandblasted glass, cast glass
- Strongly absorbing glass such as e.g. laminated glass with matt or coloured interlayers, entirely coloured glass
- Glass with interference coating
- Highly reflective glass like e.g. solar control glass
- All basic glass products deviating from DIN EN 572 Part 2

Notes:

For making a reliable analysis of the structure of the measured object, we recommend taking several measurements at different points and from both sides. In case of dealing with very large measuring units or if the results obtained are very unreliable, we recommend carrying out average measurements on at least 4 spots distributed over the whole surface of the glass pane.

The analysis of glass retrofitted with solar reflective films or splinter protection films can lead to incorrect results.

In the case of insulated glazed units, measurements should always be taken 5 cm away from the edge, as the panes tend to "bend" depending on surface and air pressure conditions, which means that measurements taken from the centre may be inaccurate.

When analysing resin laminated glass, with resin having the same refraction index as the glass, the GlassBuddy will calculate the total thickness. If the GlassBuddy cannot exactly indicate the pane composition, you will receive the additional message "Details not available".

In a very small number of cases, the detailed analysis of laminated or laminated safety glass is not possible. In this event, the GlassBuddy displays an exclamation mark in front of the individual result. If the GlassBuddy cannot exactly indicate the pane composition, you will receive the additional message "Details not available". In the graphic display of the GlassBuddy and in the PC software, results of this kind are indicated by two horizontal lines. To achieve better measuring results, we recommend a new analysis on the opposite side.

13 Firmware Update

A firmware update is available both for GlassBuddy Basic and GlassBuddyPlus.

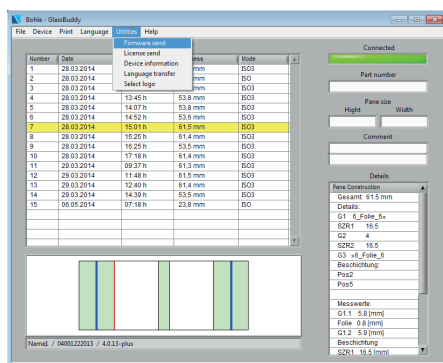
Troubleshooting updates can be carried out by the user. They can be found on our website www.bohle-group.com in irregular intervals with the article numbers BO 5164760 for GlassBuddy Basic and BO 5164755 for GlassBuddyPlus. For

this purpose, the updated version found under **Downloads** must be saved on your PC.

You can freely choose the storage location on the hard disk of your PC or laptop. Please do not change the file name in order to make sure that the update is correctly recognised.

Please connect your GlassBuddyBasic or GlassBuddyPlus to your PC or laptop and connect the device to the PC software (see point 6).

Click on "auxiliary options" for installing the update and choose the submenu "send firmware".



Then disconnect the Glass*Buddy* from your PC or laptop and switch the Glass*Buddy* off. For activating the updates press the  and  keys simultaneously and hold them for approx. 4 seconds. In this way you reach the boot loader menu.

You can now choose between two firmware versions which are displayed with their respective version numbers. You can choose the desired version by pressing the  or  keys and activate it by pressing .

A maximum of two firmware versions can be saved to the Glass*Buddy*. When transferring a new version to your device, the version which is currently not activated will be overwritten.

14 Technical Data

Type	V4.0
Power supply	Lithium-ion – rechargeable battery
Laser	< 1 mW; class 2M
Laser wavelength	650 nm
Measuring range	Glass <i>Buddy</i> Plus up to 100 mm Glass <i>Buddy</i> Basic up to 50 mm
Accuracy	0.1 mm
Measuring tolerance	1% on measuring range
Display	64 x 128 pixels
Dimensions	180 x 83 x 42 mm
Weight	350 g
Working temperature	+5° C to +40° C

15 Technical Support

Please address any technical questions, comments or suggestions by e-mail to glassbuddy@bohle.de. If you have questions concerning the measurements you have carried out, please make available the corresponding .gdm file.

16 Tips and Tricks

The Glass*Buddy* works with a laser wavelength of 650 nm. Due to its conceptual design, the Glass*Buddy* cannot detect the characteristics of glass und glazed units which cannot be displayed with this wavelength.

All factors which have an influence on the reflection of the laser beam on different surfaces, also have an influence on the measuring result und thus the evaluation. In individual cases this leads to additional information, such as “!” or “**Details not available**” to be displayed together with the result.

In some cases, an insufficient reflection on one or several surfaces can generate the message “Measurement not possible”. The correct result can usually be obtained by repeating the measurement.

It often already suffices to thoroughly clean the accessible glass surfaces in order to improve their reflection properties.

The weather-related steaming up of the sensor slit, e.g. due to a quick transfer from a cold into a warm environment, can lead to measuring errors. Please wait for a few minutes until the device has adjusted to ambient temperature.

Depending on the light conditions, it might also be helpful to change the position of the Glass*Buddy* on the glass surface. The Glass*Buddy* does not necessarily need to be positioned vertically for achieving correct measuring results. Only make sure that all the four feet rest firmly on the surface to be measured and that the Glass*Buddy* is not moved while performing the measurement.

The Glass*Buddy* is supplied readily calibrated. A new calibration is usually not required. If you detect a permanent malfunctioning of your Glass*Buddy*, a calibration (involving additional costs) might be necessary. Please contact your dealer.

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